

JIM HAYES, MPA Executive Director

It is my pleasure to introduce myself. I am Jim Hayes, your Executive Director. I have worked in leadership positions with several organizations including serving as CEO of the North Eastman RHA, from 2000 to 2010. I also worked for 25 years with the Grace Hospital, serving 12 years as a Vice President and before that, 8 years as Director of Human Resources. During this time, I enjoyed working directly with the Physiotherapy Department. Other positions included being the Administrative Director of the WRHA Laboratory Medicine Program. I had the opportunity to be directly involved in planning the creation of the Diagnostic Services of Manitoba. More recently, I served as the Executive Director and Executive Consultant of the Salvation Army Booth Centre from 2013 to 2015, and was involved collaboratively with other organizations in working toward ending homelessness in Winnipeg and providing housing, addiction, rehabilitation and mental health services. During this time, I also facilitated the work towards renewing the Federal Government's homeless individuals and families electronic information system (HIFIS) in Manitoba.

In 1999/2000, I was asked to chair the Advisory Committee that created, implemented and developed the Red River College's Health Services Leadership and Management (HSLM) Program, in consultation with the Canadian College of Health Leaders (CCHL). I also began to teach in the Program. Over the years, I came to know several of you through this Program. These responsibilities increased in 2010 as I led the Program through Distance Education to include all of Manitoba and Nunavut. In 2010, I also became a Surveyor with Accreditation Canada for three years and currently serve as an Expert Advisor.

I had the privilege of serving on the National Board of the CCHL for six years, chairing for two of those years. I currently serve on the Board of Directors of the Concordia Wellness Project Incorporated (CPWI), which also included governance for the 200+ Assisted Living Units at the four Concordia Villages.

On the personal side, my wife Pat, is a retired Registered Nurse and now enjoys spending time with our son and daughter, their spouses and our four delightful little grandchildren. We enjoy cottage life at Victoria Beach, supporting the Winnipeg Blue Bombers and travelling to warmer climates in the winter as time permits.

I am committed to the pursuit of excellence in health services, particularly in relation to leadership and the enhancing of healthy and collaborative organizational cultures that are responsive to the needs and aspirations of clients and providers. In coming to the MPA, my desire is to add value and strength to the good work already underway. I look forward to getting to know and work with many of you.

Sincerely,

Jim